

My eQuals – Information for Agents

What is My eQuals

My eQuals is the official digital tertiary credentials platform for Australia and New Zealand. It enables students, graduates, and education providers to issue, view, share, and verify certified academic records securely online.

More information can be found at <http://www.myequals.org>

Important system changes affecting migration agents

1. Outcomes will be issued via My eQuals directly to the registered applicant. Agents will only receive an email notification from the applicant portal/AITSL that the application has been finalised.
2. Your clients will also receive an email notification, directly from My eQuals, with a link to their outcome statement. Applicants who do not have an account must register and log in to the My eQuals platform to access the outcome documents.

Important information for migration agents






3. When submitting applications in the AITSL applicant portal, agents **must enter the applicant's email address** in the applicant email section (not the agent's email address).
4. Agents should inform their clients that they should register with My eQuals so they can share the academic documents (award certificates and transcripts) required in an application and access their outcome documents at <https://www.myequals.net/user/login>. If your client already has a My eQuals account, we strongly recommend using the same email address in the application as the one linked to their My eQuals account.
5. Agents should inform their clients who hold Australian My eQuals qualifications to select AITSL as a receiving organisation in My eQuals. This will enable AITSL to promptly verify the authenticity of academic documents required in the assessment process. Agents can also access information to provide to their clients about the My eQuals process as part of the required agent authorisation form.

Why is AITSL using My eQuals?

6. My eQuals ensure the **security of digital credentials** through a combination of advanced technologies and strict compliance with international standards.
7. The My eQuals platform enables AITSL to streamline assessment processes and to issue outcomes more efficiently.
8. Using My eQuals offers other significant benefits, including enhanced fraud prevention through secure digital verification of academic records, and the delivery of high-quality, tamper-evident documents.

9. Assessment outcomes in the My eQuals platform can also be easily verified by the Department of Home Affairs, Australian teacher registration authorities and Australian employers.

Key features

-  **Trusted by all major Universities**
All major Australian and New Zealand universities participate in My eQuals.
-  **Secure & tamper-evident**
Credentials are digitally certified, legally valid, and protected with advanced cryptographic security.
-  **Globally accepted**
Recognized in over 135 countries, supporting international study, employment, and migration.
-  **Anytime, anywhere access**
Learners can access and share their records 24/7 from any device.
-  **Learner-controlled sharing**
Users decide who can view their documents and for how long.