



Email system requirements for Korn Ferry surveys.kornferry.com

Due to the privacy around school's IT systems, Korn Ferry's emails can go directly to the spam email inbox.

Please involve your IT department to ensure that the following system requirements are met.

1 Disable caching

Disable caching of web pages from surveys.kornferry.com.

2 White-list our domains and host names

White-list the following domains:

- kornferry.com
- assessments.kfproducts.com
- assessments-launch.kfproducts.com
- j735yqg24g.execute-api.us-east-1.amazonaws.com

3 White-list our e-mail addresses

The following e-mail addresses should be white listed or added to a 'trusted' list:

- the e-mail address of your Korn Ferry account manager sending out e-mails
- haysurveys@kornferry.com
- pathfinder@kornferry.com
- diagnostics@kornferry.com

4 White-list our IP addresses

Please add these Korn Ferry IP addresses to your trusted sender list:

- 40.80.144.17
- 23.101.137.213
- 52.151.8.123

5 Contact Korn Ferry

After completion of the above, please contact Korn Ferry at au.assessment@kornferry.com or 03 9631 0339 to have your login and password resent.

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